



## COVID-19 Recovery Engagement Summary

### Process

- July - October 2020
- 2 surveys
- 6 small group discussion sessions
- 36 interviews with seldom-heard voices

**1,300** participants

### Purpose

To hear from community members about what's important for the City to focus on during COVID-19 recovery, and to seek ideas for building a stronger New Westminster coming out of the pandemic.



### Impacts of COVID



- More time at home and slowing down
- Community spirit and supporting each other
- More time outdoors



- Isolation and loneliness
- Disrupted routines and lost connections
- Employment and financial impacts

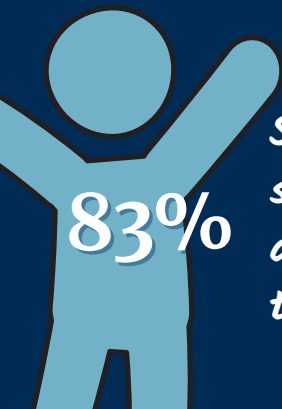
### From the Survey



*Support or somewhat support the City's Recovery Plan Principles*

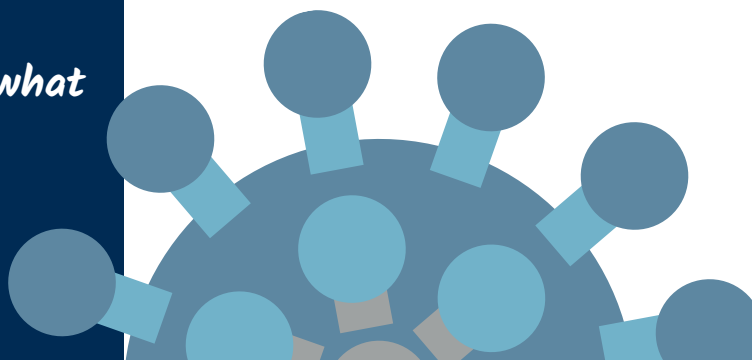
*Say Council Strategic Priorities are equally or more important than pre-COVID*

**79%**



**83%**

*Support or somewhat support decisive action towards transformation*





*"Parks are the  
new community  
centres."*



The pandemic  
has shown the  
importance of  
outdoor public  
spaces

- Strong support for Streets for People, parklets, and room to move (and some opposition)
- Need for covered outdoor spaces for year-round access
- Need for more public washrooms and public WiFi



## Ideas for a Stronger, Fairer New Westminster:

Access to safe,  
affordable  
housing for all



Support for those who  
are struggling:

- Small business owners
- Seniors
- Food insecure
- Homeless



Opportunities and  
public spaces for  
community  
connection, more  
information and more  
dialogue

Improve access to  
and safety of active  
transportation and  
transit

